

# Discounts and donations for nonprofits

Microsoft provides donated and discounted services to eligible nonprofits. To be eligible for any of our nonprofit offers, you must meet ALL FIVE of the following criteria:

## 1. Organization eligibility

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Organizations must be a nonprofit or non-governmental organization with recognized charitable status in their respective country (such as 501(c)(3) status under the United States Internal Revenue Code).

[See the nonprofit organization eligibility requirements](#)

## 2. Mission eligibility

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In addition to the criteria above, eligible organizations must also operate on a not-for-profit basis and have a mission to benefit the local community that could include, but is not limited to: providing relief to the poor, advancing education, improving social welfare, preserving culture, preserving or restoring the environment, promoting human rights, establishment of civil society.

Any organization that does not meet the criteria outlined above for eligible nonprofit missions is ineligible for Microsoft nonprofit programs. Ineligible organizations include, without limitation:

- **Nonprofit organizations** that have not obtained recognized charitable status in their respective country;
- **Governmental organizations** or agencies, including international governmental organizations and United Nations Entities. Visit [Microsoft Volume Licensing for Governments](#) for more information;
- **Schools, colleges and universities.** These formal educational institutions are eligible for offers through Microsoft academic volume licensing programs and are not eligible for Microsoft Nonprofit Programs, including nonprofit schools. Please visit [Microsoft Volume Licensing](#) for more information;
- **Healthcare organizations** included in Microsoft Health Programs are ineligible for Microsoft Nonprofit Programs, including, but not limited to, hospitals, healthcare networks, health plans, ambulatory/outpatient healthcare organizations, nursing homes, retirement centers, assisted living, home healthcare, and health research organizations and laboratories. Visit [Microsoft Volume Licensing for Health](#) for more information. Exceptions include independent nonprofit organizations with the following missions: community, behavioral and women's health clinics; hospices; emergency services; and blood, tissue and organ banks.
- **Professional, commerce and trade associations;**
- **Political, labor, and fraternal organizations;**
- **Refurbishers** that will be installing the donated software on refurbished computers to be distributed or donated to nonprofits or schools. Please visit [Registered Refurbisher Program](#) for more information.
- **Individuals.**

[See mission eligibility exceptions](#)

## 3. User eligibility

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Nonprofit offers are intended only for paid nonprofit employees, and unpaid full-time equivalent (FTE) staff who have material day-to-day managerial, operational, and fiduciary responsibilities, and who will not use the license for personal income generation. Volunteers, members and beneficiaries of the nonprofit are NOT eligible for nonprofit licenses and subscriptions.\*

*\*For volunteers, you can utilize discounted volunteer offers available through the Microsoft Enterprise Agreement.*

### 4. License restrictions

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Organizations cannot share, transfer, or resell nonprofit licenses or subscriptions with other organizations, including with partner nonprofits or legally independent sister organizations.

### 5. Non-discrimination

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Microsoft values and respects individual and cultural differences and is committed to providing an inclusive environment that is welcoming and free from discrimination.

Therefore, organizations are not eligible to participate in the Microsoft nonprofit giving program if they have a policy or mission of discrimination in hiring, compensation, access to training or services, promotion, termination, and/or retirement based on race, color, sex, national origin, religion, age, disability, gender identity or expression, marital status, pregnancy, sexual orientation, political affiliation, union membership, or veteran status.

The only exception to this policy is for religious organizations that are exempt from laws that prohibit such discrimination.

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*Microsoft reserves the right to grant or deny an organizations application or participation at any time, for any reason, and to supplement or amend these eligibility guidelines at any time without notice. Selections are made at Microsoft's sole discretion and are not subject to external review.*

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